

**SUN TODO IDD P300 PROMO
FREQUENTLY ASKED QUESTIONS**

1. What is Sun Todo IDD Tawag P300 promo ?

Sun Todo IDD Tawag P300 offers special IDD rate of P1.50/min to US Main, Canada, Hong Kong and Singapore. Special rate is exclusively available in Sun Todo IDD Tawag P300 load. It is not available to other Sun Todo IDD Tawag denominations. Promo runs until May 24, 2012.

2. What are the special rates of Sun Todo IDD P300?

Todo IDD Rates	Todo IDD P20/ Todo IDD P50/ Todo IDD P100 denomination	Todo IDD P300 denomination
P1.50/min	None	US (Main), Canada, Hong Kong, Singapore
P2.00/min	US (main), Canada, Hong Kong, Singapore, China, Guam, Hawaii	China, Guam, Hawaii
P5.00/min	Australia, Malaysia, South Korea, Taiwan, Macau, Brunei, Thailand, India, Northern Marianas	SAME
P8.00/min	Japan, Italy, Bahrain, Kuwait	SAME
P10.00/min	Saudi Arabia, UAE, UK, Indonesia, Spain, France	SAME

3. How can I load Sun Todo IDD Tawag P300?

- Via call card
- Via Xpress load
- Via load conversion (Text TODOIDD 300 and send to 247)

4. What is the validity of Sun Todo IDD Tawag P300?

Sun Todo IDD Tawag P300 is valid for 60 days.

5. What if I loaded Sun Todo IDD Tawag P300 and then Sun Todo IDD Tawag P100 the following day, how will I be charged for my IDD calls?

The basis for charging will be the most recent denomination loaded into your account.

Subscriber A	Loading scenario	IDD rate to US Main, Canada, Hong Kong, Singapore	Load validity
Day 1	Loaded Todo IDD P300	P1.50/min	60 days
Day 2	Loaded Todo IDD P100	P2.00/min	30 days
			90 days

Subscriber B	Loading scenario	IDD rate to US Main, Canada, Hong Kong, Singapore	Load validity
Day 1	Loaded Todo IDD P300	P1.50/min	60 days
Day 2	None	P1.50/min	0
			60 days

6. Do I need to dial/text any prefixes/codes before I can enjoy the special P1.50/min IDD rate?

No prefixes/codes to dial. You just need to load Sun Todo IDD Tawag P300 into your account and then dial the number of your loved ones abroad.

To make an IDD call, dial 00 + country code + area code + phone number.

7. How much will I be charged for my IDD calls to destinations not included in Sun Todo IDD Tawag countries?

You will be charged the applicable IDD rate for that country. IDD call will be charged to your Todo IDD load and if load is not sufficient it will be charged to your regular load balance.